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Is doordash really free delivery

Since staying in has become the new norm, food delivery services have been in the spotlight. One of the most well-known food delivery services is DoorDash, which has become a staple for many of us this year.If you're not familiar with how DoorDash works, then you're in the right place. This post will go over everything you need to know about using DoorDash, including how to find promo codes and how to get free shipping.How Does DoorDash Work?DoorDash is a website and mobile app (iOS, Android) that coordinates food delivery from local restaurants directly to you. All you need to do is order your food through DoorDash and a Dasher will pick up your order at the restaurant and deliver it wherever you are — a home, office, hotel, park, etc.You'll be charged a delivery fee and/or a service fee by DoorDash and it will process your payment to the restaurant.How to Get Free Delivery on DoorDashChoose Restaurants That Offer Free DeliveryWhile most locations on DoorDash charge a delivery fee, sometimes you'll be able to find ones that aren't. After opening the DoorDash website or mobile app, you'll be able to see restaurants that are offering a \$0 delivery fee on your first order and some that are offering a \$0 delivery fee to any customer.Image Credit: DoorDashSign up for DashPassDashPass is a monthly subscription service that gives you free delivery and reduced service charges on orders over \$12 from your favorite restaurants through DoorDash or sister-company Caviar. You can try DashPass free for 1 month and it can be canceled at any time.To sign up for DashPass online, look for a DashPass promo box or click the 3 lines in the upper left-hand corner of your screen (☰) and select Get Free Deliveries.Image Credit: DoorDashTo sign up for DashPass on the mobile app, look for the DashPass banner or click on the profile icon in the upper left-hand corner of your screen and select Get \$0 delivery fees with DashPass.Image Credit: DoorDashHot Tip: Want to save money on DoorDash delivery fees? The Chase Sapphire Preferred® Card and the Chase Sapphire Reserve® both include a free subscription to DashPass.Best Credit Cards to Use on DoorDashUsing the right credit card when ordering from a food delivery service like DoorDash can save you money and help you earn lots of points. While you might not think that a credit card can be beneficial when ordering dinner to eat at home, it can have lots of perks.Here are our favorite credit cards to use on DoorDash:Chase Sapphire Preferred® CardDoorDash BenefitsThe Chase Sapphire Preferred card offers a free subscription to DashPass which gives you free delivery and reduced service fees on orders over \$12 at both DoorDash and Caviar.If activated by December 31, 2023, the subscription is active through December 31, 2024. If activated during the 2024 calendar year, the subscription will be valid for 1 year from the date of activation.Other Great BenefitsEarn 3x points on dining (including DoorDash purchases)Get 1.25 cents per point in value when you redeem your points for travel through the Chase travel portalTransfer points directly to Chase's hotel and airline partnersPremium travel benefits including primary car rental coverage, trip cancellation/interruption insurance, and baggage delay insuranceEnroll in complimentary Spot Club Platinum status at The Parking Spot for 2 years and receive 20% off of your first reservation and points for 1 free day of parkingChase Sapphire Reserve CardDoorDash BenefitsThe Chase Sapphire Reserve card provides a \$5 monthly DoorDash credit and a complimentary DashPass subscription. If activated by December 31, 2023, the subscription is active through December 31, 2024. If activated during the 2024 calendar year, the subscription will be valid for 1 year from the date of activation.Other Great BenefitsEarn 3x dining purchases (including DoorDash purchases)Transfer points directly to Chase's hotel and airline partners\$300 annual travel creditGlobal Entry or TSA PreCheck fee creditPriority Pass Select membershipPremium travel benefits including car rental insurance, trip cancellation/interruption insurance, trip delay insurance, and lost luggage insuranceEnroll in complimentary Spot Club Platinum status at The Parking Spot for 2 years and receive 20% off of your first reservation and points for 1 free day of parkingHot Tip: Not sure which one of these cards is the better fit for you? Check out our head to head comparison for some guidance: Chase Sapphire Preferred card vs. Chase Sapphire Reserve card.World & World Elite MastercardAs part of a new partnership, all U.S. World and World Elite Mastercard DashPass members will receive \$5 off their first 2 DashPass orders each month until September 30, 2022.Those cardholders who are not yet members can register for a complimentary 3-month DashPass membership.DoorDash Promo Codes and CouponsThere are lots of different ways to find DoorDash promo codes and coupons to help you save money on your next delivery.The first place to look is on the DoorDash website. Often you'll be able to find locations that are offering free delivery or even a discount without having to search for a separate coupon code.Image Credit: DoorDashIf you're on the DoorDash mobile app, click on Offers on the bottom menu bar to see any locations that are offering free delivery or discounts.Image Credit: DoorDashYou'll also be able to find promo and coupon codes on popular deals and coupon websites:Hot Tip: DashPass members will also earn 5% credit back (on orders up to \$100) when ordering Pickup from DashPass restaurants. Look for the blue P logo, opt for Pickup, and select the DashPass Pickup Benefit promo code when you checkout. Once your Pickup is complete, the credit earned will be added to your account and applied to your next order.DoorDash Competitors (Grubhub, Uber Eats, Postmates)You might be wondering how DoorDash stacks up to its competitors. Here's a little head to head comparison to see how these food delivery companies compare — DoorDash vs. Grubhub vs. Uber Eats vs. Postmates.CompanyDelivery FeesService FeesMonthly Subscription Small Order FeeDoorDash\$1.99 to \$6.9911% of the subtotalDashPass: \$9.99 (free delivery and reduced service fees on orders over \$12)\$2.50 (for orders under \$10)Grubhub\$1.99 to \$6.995.25% of the subtotalGrubhub+: \$9.99 (free delivery plus \$30 in perks after joining)\$2 (for orders under \$10)Uber Eats\$0.59 to \$5.4915% of the subtotalUber One: \$9.99 (free delivery plus 5% off orders over \$15)\$2 (for orders under \$10)Postmates\$0.99 to \$9.9918% of the subtotalPostmates Unlimited: \$9.99 (free delivery on all orders over \$12); or \$99.99 annually\$2.50 (minimum varies by location)All fees can vary based on location and are subject to change at any time.Final ThoughtsWith so many of us sticking closer to home these days, food delivery services like DoorDash have become commonplace. With DoorDash, you can order from your favorite restaurants online or through the mobile app, and a Dasher will pick up your order and deliver it to your door.DoorDash charges delivery and service fees but there are ways to avoid them. DashPass is a monthly subscription that gives you free delivery and reduced service charges on any order over \$12. Best of all, you can get a free subscription to DashPass with credit cards like the Chase Sapphire Reserve card or Chase Sapphire Preferred card.DoorDash is a food delivery service. All you need to do is go to the website or open the DoorDash mobile app. You'll be able to search for local restaurants and place your order. Your food will then be picked up by a Dasher and delivered to the address you designate.The DoorDash delivery fee will vary based on the restaurant you order from but it usually is between \$2 and \$7. However, some locations offer free delivery and you can join DashPass to get free delivery on orders over \$12. Some credit cards like the Chase Sapphire Reserve card and Chase Sapphire Preferred card include a free subscription to DashPass.If you'd rather not pay a delivery fee for your DoorDash order, choose a restaurant that's offering free delivery. Alternatively, you can sign up for DashPass, a monthly subscription that gives you free delivery and reduced service fees on all orders over \$12. A free subscription to DashPass comes with select credit cards like the Chase Sapphire Reserve card and Chase Sapphire Preferred card. Sending feedback... Your feedback has been sent. Thank you! We take your comments very seriously as they really help us to improve the site. If you'd like to add a comment to this article and share your valuable feedback and opinions, please click here to leave your comment. We really appreciate it! - Alex & ErinAt an error occurred please try again later xSorry to interruptCSS Error Ordering food from your smartphone may be convenient, but before you turn DoorDash into a part of your weekly routine, you need to be aware of the costs that come with the time you save. Beyond paying for your meal, you can expect to encounter a few DoorDash fees with every order. On-demand food delivery services never come for free, but when you're ordering from the DoorDash app, you may not know exactly what costs to expect before you get to the checkout page. Much like Grubhub, Postmates, and similar apps, DoorDash charges extra fees that help cover the cost of their own operations. Each of these DoorDash fees enables the company to continue providing a smooth user experience, whether you just need to order food from a delivery app or you need customer service support from the company. In this article, we'll give you a detailed breakdown of the costs you should expect. Meal Cost In most cases, the bulk of your final total will be made up of your meal cost. This isn't technically a DoorDash fee — prices are set by restaurant partners, rather than the company itself — but customers should be aware that the pricing of menu items is often higher on DoorDash than in-store. The reason for this is simple: Merchants charge more to cover the costs of DoorDash commission fees. DoorDash takes about 20% of restaurant earnings per order in exchange for connecting the merchant to customers. Luckily, the extra charge you'll face is rarely more than a few dollars over the normal price. On the flip side, instead of charging more, some restaurants will actually offer DoorDash-exclusive meal deals, which you can find on the front page of the app when they're available. If your selected restaurant isn't directly affiliated with the DoorDash app, you may also be charged a different price. For these non-partnered merchants, your order isn't instantly sent to and accepted by the restaurant. Rather, the order will be placed by your delivery driver (or "Dasher") when they arrive. Because of this, DoorDash simply sets estimated prices when you order from unaffiliated merchants. If the actual total ends up being lower when your Dasher checks out, you'll be refunded the difference. If the total ends up being higher, you only pay the estimated price, which means you luck out with an unofficial discount. Delivery Fee DoorDash, as you probably expect, charges a delivery fee with every delivery request. This fee usually ranges from \$1.99 to \$5.99, though the exact charge will depend on the restaurant you select. Like Uber Eats and other delivery apps, DoorDash does raise this fee during times of high demand. According to the brand, DoorDash peak hours usually occur during lunch and dinner, from 11 a.m. to 2 p.m. and from 4 p.m. to 9 p.m. Customers do have ongoing opportunities to save on DoorDash delivery fees though. As of May 2020, all new customers automatically get free delivery on all orders over \$10 for their first 30 days, just for signing up. Once this first-time user deal expires, you can often find restaurants offering free delivery within the app, often in exchange for spending a certain minimum amount. Delivery fees are always waived for pick-up orders, which you need to pick up at your restaurant of choice once your meal is prepared. Taxes and Fees When you reach your checkout page, you will see a charge labeled "Taxes and Fees." What this includes is your sales tax and service fee, which helps DoorDash fund its operations and keep its app and customer service functioning well. Your sales tax is based on the local rates in whichever city you're ordering from. Your service fee, on the other hand, is a DoorDash fee that is typically around 10% or 11%. This fee may vary from merchant to merchant and from city to city. Ordering pick-up is a great way to avoid a service fee, but you will still need to pay sales tax regardless of what type of order you're placing. To see the exact breakdown of how much you're being charged in taxes and fees, you can tap the info icon next to the charge on your checkout page. Small Order Fee To make every order worth your restaurant and your courier's time, DoorDash sets a minimum subtotal in every market, usually around \$8 to \$10. In the event that you don't reach your local minimum, you will be charged a \$2 small order fee. That said, if you're ever a couple dollars short of the minimum subtotal, you can add a drink or a side to ensure you're getting extra food instead of a needless charge. Dasher Tips The final DoorDash fee that you should expect to impact your total cost is your Dasher tip. While tipping your DoorDash drive is optional, it's custom for all customers to tip at least 15% per delivery. On your checkout page, you'll find options to tip \$2, \$3, and \$4 for your convenience, but you can always calculate and customize your exact gratuity amount yourself. You can also tip in cash when your courier arrives if you prefer. DoorDash takes zero commission from Dasher tips, which means your drivers will receive 100% of your tip amount. While DoorDash did once include tips in minimum payout promises — which essentially meant it was using tips to subsidize itself — the company has since changed its policy. The DoorDash pay model now always separates customer tips from promo codes and bonuses (including minimum earnings guarantees), so there's never any overlap. Saving on DoorDash Fees With DashPass If you're a frequent DoorDash user, you can join DashPass — the company's subscription program — for the most consistent savings available. As a paying user, you can receive big discounts on eligible restaurants, which have checkmarks next to them on the DoorDash app. When you become a DashPass user for \$9.99 per month, you will automatically receive free deliveries and discounted service fees whenever you order at least \$15 from select merchants. You are free to cancel at any time. DashPass-eligible restaurants include national chains like 7-Eleven, Chipotle, The Cheesecake Factory, Denny's, and many more. Your DoorDash app actually lets you sort by DashPass restaurants, so you can easily find the local and national merchants you can save money on. As of May 2020, DoorDash is offering a 30-day free trial on the subscription program when you sign up at doordash.com/dashpass. Frequently Asked Questions DoorDash fees are easy to understand once you break them down, but you may still have a few questions on your mind. Here are questions you may have about payments when using the food delivery service: 1. How much do I need to pay if I cancel my order? If the restaurant you ordered from hasn't accepted your order, cancellation is completely free and you won't be charged for your canceled meal request. However, if the restaurant has accepted your order and thus has begun preparing it, no refunds can be given. Luckily, DoorDash does not charge a separate cancellation fee, so you'll only need to pay the price that you were quoted at checkout. 2. What payment methods does DoorDash accept? DoorDash currently only accepts payments ahead with debit and credit cards, including most major credit card issuers like Visa and Mastercard. In the United States, DoorDash credits — which are usually earned through gift cards or customer referrals — can also be applied to any order. 3. Do I need to pay extra for scheduled deliveries? There is no extra charge for scheduling deliveries ahead of time. Instead, you might actually be able to save money by finalizing your order before the lunch or dinner rush, as you won't have to deal with increased fees as demand rises. Understand Your DoorDash Payment Getting to know all the DoorDash fees that go into your final cost can help you budget and ensure you're never overcharged. On-demand food delivery naturally comes with extra charges, which may seem intimidating at first. However, once you see the breakdown of where exactly your money is going, you can better see how your payment helps couriers, restaurants, and DoorDash. If you want to learn more about how other food delivery apps are priced before you commit to DoorDash, we recommend starting with our guide to Uber Eats fees and pricing. In the guide, we again break down all the costs that you can expect, so you can directly compare them to DoorDash fees.

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